This message contains graphics. If you do not see the graphics, [click here to view](http://links.crm.alpha.gr/servlet/MailView?ms=MTQ3MzQ2MDIS1&r=MjkwMTUzODcwODk3S0&j=MTgxMTc5NjgyOQS2&mt=1&rt=0).

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| Εικόνα που περιέχει κείμενο, ηλεκτρονικές συσκευές  Περιγραφή που δημιουργήθηκε αυτόματα |

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| Γρανάζι | Αριθμός Πελάτη: \*\*\*\*\*16Αμπατζή Γεωργία |

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| Αγαπητή κυρία Αμπατζή, |   |
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| Στην Alpha Bank επενδύουμε στη συνεχή ενημέρωσή σας για την **προστασία** σας σε ένα περιβάλλον όπου οι **ηλεκτρονικές συναλλαγές** και ταυτόχρονα οι **ηλεκτρονικές απάτες** αυξάνονται. |  |
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| Εικόνα που περιέχει κείμενο, clipart  Περιγραφή που δημιουργήθηκε αυτόματα |   | Γνωρίστε τις πιο συχνέςπρακτικές εξαπάτησης |   |
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| **Αγγελίες στο διαδίκτυο ή στα μέσα κοινωνικής δικτύωσης** |

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| Μεγάλη έκταση έχουν λάβει οι απάτες μέσω **online αγγελιών** για πώληση προϊόντων, ενοικιάσεις κατοικιών μέσω διαδικτύου, αγοραπωλησίες αυτοκινήτων ή για εικονικές θέσεις εργασίας. Ο κάτοχος της αγγελίας στο διαδίκτυο ή στα μέσα κοινωνικής δικτύωσης δέχεται επικοινωνία από υποτιθέμενο ενδιαφερόμενο, ο οποίος του ζητάει στη συνέχεια προσωπικούς κωδικούς e-banking, τον αριθμό ή/και το PIN των καρτών του και άλλα σχετικά στοιχεία, προκειμένου, δήθεν να μην υπάρχει χρονοτριβή για την πληρωμή. |

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| **Phishing emails** |

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| Απατηλά μηνύματα ηλεκτρονικού ταχυδρομείου, που **αντιγράφουν** το λογότυπο, τα χαρακτηριστικά και το ύφος των πραγματικών μηνυμάτων που ο Πελάτης λαμβάνει από την Τράπεζα και ενδέχεται να περιλαμβάνουν κάποιο **επισυναπτόμενο αρχείο** ή κάποιον **σύνδεσμο** (link). |

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| **Smishing (SMS Phishing)** |

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| Μηνύματα SMS που ζητούν από τους παραλήπτες να ακολουθήσουν κάποιο **σύνδεσμο** (link) ή να καλέσουν έναν **αριθμό τηλεφώνου**, προκειμένου να τους αποσπάσουν **προσωπικές και οικονομικές πληροφορίες ή κωδικούς ασφαλείας**. |

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| **SIM Swapping** |

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| Αντικατάσταση κάρτας sim κινητού τηλεφώνου **εν αγνοία** του νόμιμου κατόχου. Με την ενεργοποίηση της νέας κάρτας, η παλιά που βρίσκεται στην κατοχή του νόμιμου συνδρομητή **απενεργοποιείται** και έτσι όλες οι υπηρεσίες (κλήσεις, SMS) λαμβάνονται στη συσκευή που βρίσκεται στην κατοχή των απατεώνων, δίνοντάς τους τη δυνατότητα να διεξάγουν παράνομες δραστηριότητες εν αγνοία των νόμιμων συνδρομητών, λαμβάνοντας κλήσεις και μηνύματα που προορίζονται για αυτούς, υποκλέπτοντας κωδικούς μιας χρήσης ή μηνυμάτων επαλήθευσης ασφάλειας (π.χ. myAlpha Code, Alpha Alerts). |
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| Μάθετε περισσότερα [εδώ](http://links.crm.alpha.gr/els/v2/bxmwHArWZdcv/NThHZXplREJTd3VBSnMxSGpudTNTYnZzNHdld0NjSGhYRFRUaHVYQWdFTUF6azdOWThySDVmVUpIQXprUytGRE5DMkVqblFFZURxUTlLcGNLeGNOSmM0RmJuNjRUNjhhaGRJbjd4TVRTSFU9S0/). |

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| **Vishing (Voice Phishing)** |

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| **Τηλεφωνική απάτη**, με πιο χαρακτηριστικό παράδειγμα την επικοινωνία για επισκευή βλάβης λογισμικού υπολογιστή. Οι δράστες εξαπατούν τα θύματα ως δήθεν εκπρόσωποι γνωστής εταιρείας πληροφορικής, αποκτώντας **απομακρυσμένη πρόσβαση** στον υπολογιστή τους. |
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| [Μάθετε περισσότερα](http://links.crm.alpha.gr/els/v2/-L28CmWV_ws~/NThHZXplREJTd3VBSnMxSGpudTNTYnZzNHdld0NjSGhYRFRUaHVYQWdFTUF6azdOWThySDVmVUpIQXprUytGRE5DMkVqblFFZURxUTlLcGNLeGNOSmM0RmJuNjRUNjhhaGRJbjd4TVRTSFU9S0/%22%20%5Ct%20%22_blank) |

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|   |  |   | Πώς μπορείτενα προστατευτείτε |   |
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|   | exclamation |   | Μην αποθηκεύετε **ποτέ** τους κωδικούς σας σε καμία συσκευή σας. |   |

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|   | exclamation |   | **Αγνοήστε** email, SMS ή τηλεφωνήματα που σας ζητούν κωδικούς. |   |

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|   | exclamation |   | Προστατεύστε τους **κωδικούς** σας και ενισχύστε την **ασφάλεια** των συσκευών σας, ενημερώνοντας τακτικά το λειτουργικό τους. |   |

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|   | exclamation |   | Βεβαιωθείτε ότι πλοηγείστε στο **ασφαλές περιβάλλον** της Τράπεζας, αποφεύγοντας τη χρήση δημόσιων δικτύων. |   |

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|  |   | Τι κάνουμε εμείς για να σας προστατεύσουμε |   |
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| exclamation |   | **Αλλαγή κωδικού πρόσβασης** για την e-Banking συνδρομή σας κάθε 3 ή 6 μήνες και **αυτόματο κλείδωμα** σε περίπτωση συνεχόμενων λανθασμένων προσπαθειών. |

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| exclamation |   | **Ισχυρή Ταυτοποίηση Πελάτη** κατά τη σύνδεση στο e-Banking και σε όλες τις ηλεκτρονικές συναλλαγές (e-Banking και e-commerce). |

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| exclamation |   | **Εξειδικευμένοι μηχανισμοί ασφάλειας, κρυπτογράφησης** και **απορρήτου** μεταφοράς δεδομένων. |

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| exclamation |   | **Ανώτατο ημερήσιο όριο** μεταφορών και **24/7 ενημέρωση μέσω** κινήσεων της υπηρεσίας **Alpha Alerts**. |

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| [Μάθετε περισσότερα](http://links.crm.alpha.gr/els/v2/NvmNtxpLX_Jm/NThHZXplREJTd3VBSnMxSGpudTNTYnZzNHdld0NjSGhYRFRUaHVYQWdFTUF6azdOWThySDVmVUpIQXprUytGRE5DMkVqblFFZURxUTlLcGNLeGNOSmM0RmJuNjRUNjhhaGRJbjd4TVRTSFU9S0/%22%20%5Ct%20%22_blank) |

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| **Είμαστε δίπλα σας** |
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| **Ενημερωτική ηλεκτρονική επικοινωνία για προϊόντα και υπηρεσίες που ήδη κατέχετε**  |
|   |
| Η Alpha Bank, από την ηλεκτρονική διεύθυνση alpha @ crm. alpha .gr, θα σας ενημερώνει για τα προνόμιά σας και θα σας δίνει χρήσιμες πληροφορίες για τα προϊόντα που κατέχετε και για τις υπηρεσίες που ήδη σας παρέχει.Με σεβασμό στα προσωπικά δεδομένα σας και για λόγους ασφαλείας σε κάθε ηλεκτρονική επικοινωνία αναγράφονται τα στοιχεία του ονοματεπώνυμου/επωνυμία επιχείρησης και τα δύο τελευταία ψηφία του προσωπικού σας Αριθμού Πελάτη, ο οποίος είναι μοναδικός στα συστήματά μας. Η Alpha Bank δεν θα σας ζητήσει τους κωδικούς σας ποτέ και με κανέναν τρόπο (π.χ. μέσω τηλεφώνου, ηλεκτρονικού ταχυδρομείου). Είναι αυστηρά προσωπικοί και δεν πρέπει να τους αποκαλύπτετε σε κανέναν.Παρακαλούμε μην απαντήσετε σε αυτό το ηλεκτρονικό μήνυμα. |

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